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FENWAY  HEALTH

Fenway At A Glance



OUR MISSION

We provide high quality, comprehensive and affirming care.

Fenway Health advocates for and delivers innovative, equitable, accessible health care, supportive services, and transformative research and education. We center LGBTQIA+ people, BIPOC individuals, and other underserved communities to enable our local, national, and global neighbors to flourish.

PATIENT STATISTICS

FISCAL YEAR 2023*

120,082 Patient visits

28,131 Total patients

1,777 Patients living
with HIV

Fenway medical providers saw **23,696** patients who made **71,869** visits.

Our Behavioral Health department cared for **3,551** people who made **26,122** individual therapy, group therapy and psychopharmacology visits last year.

4,204 patients made **12,178** visits to our Dental program.

Our eye care providers saw **4,506** patients who made **6,842** visits.

Providers at the Borum cared for **1,559** young people who made **4,349** visits.

OUR HISTORY

Health care should be a right, not a privilege.

Fenway Health advocates for and delivers innovative, equitable, accessible health care, supportive services, and transformative research and education. We center LGBTQIA+ people, BIPOC individuals, and other underserved communities to enable our local, national, and global neighbors to flourish.

Fenway was founded in 1971 as part of the free clinic movement by students who believed that "health care should be a right, not a privilege." In its early days, Fenway was a drop-in clinic providing free blood pressure checks and STD screenings.

Two years later, Fenway obtained permanent space and incorporated as a freestanding health center with a staff of one volunteer doctor, one nurse and one intake worker. Today, Fenway Health has a budget of \$131 million, a staff of over 600 and a patient base of almost 40,000.

In 2001, Fenway started The Fenway Institute, an interdisciplinary center for research, training, education and policy development focusing on national and international health issues. In 2009, Fenway Health moved into the Ansin Building at 1340 Boylston Street in Boston's West Fens neighborhood, the largest LGBTQIA+ health care, education and research facility in the nation.

The Sidney Borum, Jr. Health Program became a part of Fenway Health in 2010.

The Borum serves at-risk youth, including LGBTQIA+ young people, homeless teens and young adults, those struggling with substance abuse, involved with gangs or doing sex work.

Fenway Health entered a historic partnership with AIDS Action Committee of Massachusetts in 2013 that has allowed the two organizations to work more closely together and improve delivery of care and services to people living with HIV/AIDS. In 2017, that relationship grew to formally unite AIDS Action and Fenway Health as one strong organization.

In 2016, Fenway added Family Medicine, providing services to patients of every age group. Soon afterwards, Fenway Health achieved Patient-Centered Medical Home PRIME Certification for integrating behavioral health in primary medical care.

In 2020, as the COVID-19 pandemic rolled across the globe, Fenway Health pivoted to respond, moving the majority of our medical and behavioral health appointments to telehealth, standing up testing programs in Boston and Everett, and activating several research studies, including COVID-19 vaccine trials. When mpox began spreading among men who have sex with men and transgender people in 2022, Fenway quickly went to work, diagnosing cases, administering treatment, vaccinating those most at risk, and working to educate the community to help curb the disease's spread.

INTEGRATED CARE

At Fenway, we treat the whole person.

Fenway has helped pioneer a philosophy of integrated care that looks at each patient as a whole person and our staff works as a team to meet the needs of everyone who comes through our doors.



The Ansin Building, a 10-story, 100,000 square foot health care and research facility. It is the largest building ever constructed by an organization with a specific mission to serve the LGBTQIA+ community.



The Sidney Borum, Jr. Health Program, quality health care for young people ages 12 to 29—many of whom are LGBTQIA+, HIV-positive, living on the streets, using drugs or alcohol, engaging in sex work or gang involved—who may not feel comfortable going anywhere else.

BREADTH OF SERVICE

Family medical care

Behavioral health

Dental care, including cleanings, oral health screenings, x-rays, fillings and aesthetic consultations and tooth whitening

Eye care, including exams, diagnosis and management of common eye diseases and consultations for eye wear

COVID-19 Testing and Vaccinations

Telehealth

Women's health

OB/GYN care

Transgender health

Digital imaging, including mammography

LGBTQIA+ family and parenting

HIV/AIDS care and services

Care and services for LGBTQIA+ and other at-risk youth

Financial assistance programs

Health education and outreach

Complementary therapies

Specialty care, including podiatry and geriatric care such as bone density screening

Full-service Pharmacy

Under Fenway's health insurance enrollment program, patients without insurance can be enrolled in coverage under MassHealth, Commonwealth Care and Health Safety Net.

Approximately \$1.1 million in free and discounted medication

was given to patients in need by the Fenway pharmacy's two branches. The pharmacies also offer a free home delivery service for homebound patients and others unable to pick up their medication. Together, the two locations fill well over 500 prescriptions per day.

800 babies have been conceived through Fenway's Alternative Insemination (AI) Program since its start in 1983, believed to be the first of its kind in the United States. In fiscal year 2022, the AI program saw 30 new pregnancies. In addition to insemination, the AI Program offers social and emotional support for LGBTQIA+ parents and prospective parents.

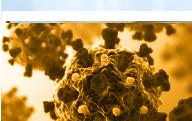
5,000 transgender patients currently receive care at Fenway Health locations. The Transgender Health Program continues to expand to comprehensively address the needs of our rapidly growing transgender and gender non-conforming patient base.

AIDS Action is the public health division of Fenway Health and our services are designed for those most vulnerable to HIV/AIDS. In 2023, our Access Drug User Health Program distributed **398,000 sterile syringes, collected 113,000 used syringes, and trained more than 340 people** in how to use Narcan to reverse an overdose. Additionally, more than **14,500 HIV tests** were administered by Fenway medical and public health staff and our community health workers offered health navigation and connection to care for clients and patients who needed them.

More than 400 survivors of domestic violence, sexual assault, hate violence and police misconduct were helped by the Violence Recovery Program (VRP) at Fenway Health. The VRP offers individual and group counseling to LGBTQIA+ survivors. VRP staff also conducts outreach and educational sessions to community groups and professional groups about LGBTQIA+ violence issues on a local, state and national level, including providing technical assistance and training to the Boston Police Department, District Attorney's offices, hospitals, health centers, social service agencies and community and school groups.

RESEARCH, EDUCATION, AND POLICY

The Fenway Institute is Fenway Health's research, education, and public policy arm, working to improve the health of the LGBTQIA+ community, people living with HIV, and other populations impacted by health disparities.

	1983	<p>Received its first research grant from the Massachusetts Department of Public Health to better understand the spread of HIV among men who have sex with men in the Boston area. This was soon followed by funding from the U.S. Centers for Disease Control and Prevention to help characterize how HIV is transmitted.</p>
	1994	<p>Became the sole community based health center selected as one of eight sites to recruit participants for the nation's first HIV vaccine trials by the US National Institute of Allergy and Infectious Diseases. To this day, Fenway plays a prominent role in both the HIV Prevention Trials Network (HPTN) and the HIV Vaccine Trials Network (HVTN).</p>
	1997	<p>Participated in the nation's first report on lesbian health.</p>
	2000	<p>Helped lead the writing of the Healthy People 2010 national blueprint on LGBTQIA+ health to help guide federal policy.</p>
	2007	<p>Published The Fenway Guide to LGBTQIA+ Health, the first American medical textbook to address the specific health care needs of LGBTQIA+ people.</p>
	2010	<p>Became one of only two U.S. sites involved in the iPrex study, which demonstrated the effectiveness of pre-exposure prophylaxis, or PrEP, in protecting against HIV transmission.</p>
	2011	<p>Created the National LGBT Health Education Center to train health center providers, administrators and staff in how to better serve and care for LGBTQIA+ patients, funded by the United States Health Resources and Services Administration (HRSA).</p>
	2013	<p>Welcomed the LGBTQIA+ Aging Project to Fenway. The Aging Project is dedicated to ensuring that LGBTQIA+ older adults have equal access to the life-prolonging benefits, protections, services and institutions that their heterosexual neighbors take for granted so that they can age with the dignity and respect they deserve.</p>
	2015	<p>Launched the Advancing Excellence in Transgender Health conference, developed in response to the high volume of queries from clinicians and health care staff seeking to learn about providing high-quality care for adults, adolescents, and children who are questioning their gender identity or who identify as transgender or gender non-binary.</p>
	2017	<p>Was awarded the Evidence-Informed Interventions Coordinating Center for Technical Assistance (E2i CCTA) grant, in partnership with AIDS United, funded by the United States Health Resources and Services Administration. Working with 26 Ryan White HIV/AIDS Program (RWHAP) recipient organizations across the United States to implement effective, culturally-tailored HIV interventions.</p>
	2020	<p>Selected by the National Institutes of Health to serve as a COVID-19 Prevention Network (CoVPN) research site, which helped to address the pressing need for vaccines and other strategies against the novel coronavirus.</p>
	2023	<p>Fenway staff wrote and edited Gender-Affirming Psychiatric Care, the first textbook in the field of psychiatry to provide an affirming, intersectional, and evidence-informed approach to caring for transgender, non-binary, and/or gender-expansive.</p>

HIV TESTING AND CARE

Fenway Health has been a community resource and safe space since the early days of the AIDS epidemic. Our health center saw the first HIV/AIDS cases in New England and, in 1985, was awarded the first HIV counseling and testing contract by the Massachusetts Department of Public Health. Today, Fenway remains one of the largest confidential HIV counseling and testing sites in the state and is New England's largest provider of outpatient HIV/AIDS care.

14,500 HIV tests were administered by Fenway staff in fiscal year 2023.

100% of all those who test positive for HIV are triaged into care and services here at Fenway.

12,145 patients seeking HIV tests in fiscal year 2018 identified as men who have sex with men (MSM), with the remainder describing their HIV risks as heterosexual sex, injection drug use or occupational exposure.

Fenway Health Ansin Building
1340 Boylston St Boston MA 02215

JOIN US ONLINE

-  fenwayhealth.org
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-  facebook.com/aidsactioncommittee
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-  youtube.com/thefenwayinstitute

APPOINTMENTS

Medical	617.927.6000
Behavioral Health	617.927.6202
Dental	617.927.6127
Optometry	617.927.6190
Fenway: South End	617.247.7555
Sidney Borum, Jr. Health Program	617.457.8140
Información En Español	617.927.6460

HOSPITAL AND ACADEMIC AFFILIATIONS

Fenway Health is affiliated with Beth Israel Deaconess Medical Center. All physicians hold faculty appointments at Harvard Medical School. Research affiliations include Massachusetts General Hospital, Brigham and Women's Hospital, and Brown University Medical School.

PAYMENT

Fenway accepts most insurance plans as well as Medicare and Medicaid. Other government-sponsored programs are available for those who qualify. No one is denied care based upon ability to pay.

MORE INFORMATION

For more information, visit fenwayhealth.org or call us at **617.927.6350**.

SUPPORT OUR WORK

We are reimbursed for only 63% of what it actually costs to provide care to our patients. The ability to help anyone who walks through our doors, regardless of their ability to pay, has been of critical importance to us ever since we were founded. It is something we need to continue, and with your support, we can. To learn more, call 617.927.6350 or visit fenwayhealth.org/help/.



Fenway Health is accredited by the Joint Commission on Accreditation of Healthcare Organizations

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